

Software Problem Report (SPR)

Please use this form to report software product problems to Stromasys. This form can be sent by e-mail, FAX, or postal service to:

Stromasys S.A.
P.O.Box 156
CH-1228 Plan-les-Ouates
Switzerland

Email: support@stromasys.com
Fax: +41 22 794 1073

Admin use			
Date in:	SPR#:	Ack date:	Status:
User information			
Name / Title :		CHARON License number:	
Company :		SW Product Name:	
Address :		SW Product Version:	
Telephone :		SW Product Order #: (if applicable)	
Fax :		SW Product Build # and Date: (if applicable)	
Email :		Host Hardware:	
		Host Operating system and version:	
Problem impact (<u>underline applicable condition</u>)			
Unable to apply workaround	Requires workaround	For information only	
Comment on impact:			
Any other Information added to this report:			

Problem description:

(please include any configuration files, logs, data file samples, etc.)

Use a separate form per problem